



# Helplines for Settings and Families

In response to the current coronavirus situation, Liverpool Local Authority SEND services would like to offer advice and support to our settings and families during this difficult time.

**SENISS Helpline: 07591837693**

If your child has special educational needs and you are struggling to know how to support their learning at home then please ring for professional advice, support or practical strategies.

Monday to Friday: 9am – 12pm\*

Alternatively, you can email your concern to [seniss@liverpool.gov.uk](mailto:seniss@liverpool.gov.uk)

\* The SENISS Helpline will be going live from Monday 20<sup>th</sup> April 2020

**Educational Psychology Service Helpline: 0151 233 5978**

If you are concerned about your child's emotional wellbeing or managing their behaviour then please ring for professional advice, support or practical strategies.

Monday to Friday: 9am – 4.30pm

Alternatively, you can email your concern to [epsadmin@liverpool.gov.uk](mailto:epsadmin@liverpool.gov.uk)

**Speech and Language Helpline: 07540707541**

If you need advice or support regarding your child's speech and language then please contact Christine Taylor, Principal Speech and Language Therapist.

Tuesday to Friday: 9am – 12pm

Alternatively, you can email your concern to [christine.taylor@liverpool.gov.uk](mailto:christine.taylor@liverpool.gov.uk)

**ASD Training Team: 07522800193/07515501854**

Advice and strategies for families of children and young people with autism or social communication challenges

Monday to Friday: 9am – 12pm

Alternatively, you can email your concern to [ASDtrainingteam@liverpool.gov.uk](mailto:ASDtrainingteam@liverpool.gov.uk)

